Benefits of the Saint Michael's
STUDENT LAPTOP PROGRAM

The Student Laptop Program Includes:

Laptop
Top-of-the-line laptop configured to meet or exceed Saint's Michael's College minimum technical standards

+

On Campus Service & Support
4 years of accidental damage protection and on-campus service and support including loaner availability

+

Microsoft Office
Pre-loaded onto your laptop (Word, Excel, PowerPoint, Access and Publisher)

+

Anti-Virus Protection
and anti-spyware software required by Saint Michael's College and pre-loaded onto your laptop

THE STUDENT LAPTOP PROGRAM

Getting ready to buy a computer to bring to campus? We've made it easy for you by offering specially configured laptops with 4 years of support. Saint Michael's has partnered with C2, Dell and Small Dog Electronics to create our Student Laptop Program so that you can purchase a Dell or Apple laptop that includes Microsoft Office and anti-virus software, a four-year warranty with accidental damage protection*, and four years of on-site hardware and software support. C2, Dell, and Small Dog, in partnership with Saint Michael's College, look forward to serving your computer needs.

WHAT'S INCLUDED

1. A business-class Dell or Apple laptop with a 4-year hardware warranty.
2. Accidental damage protection.
3. Free on-site technical support for hardware and software issues.
4. A loaner when you need it.
5. Microsoft Office Suite is pre-loaded.
6. Anti-virus software is pre-loaded.

*The 4-year warranty and Accidental Damage Protection (ADP) plan for the Macs is provided by a third-party vendor (Apple does not offer these options).

Questions?
On Campus Service Desk:
Next to the Helpdesk in Saint Edmund's 221E | 802.654.2706

Director of Information Technology Operations:
Joann Trottier | 802.654.2515

FREQUENTLY ASKED QUESTIONS

Can I bring another brand of laptop to school?
Yes, your computer selection is your choice; however, if you purchase a laptop outside of the program, you will need to purchase software separately and if your laptop needs service, you will be charged $50/hour + cost of parts for on-site services. We are unable to provide warranty repair service for other brands.

What happens if I have problems with my new Dell or Mac program laptop?
You may call or bring your laptop to the C2 Service Desk and you'll receive fast, on-campus support. We have a loaner program available if you need it.

Will support for software issues be provided for program laptops?
On-campus software support for virus, spyware and any other operating system-related issues is included in the Saint Michael's Student Laptop Program. Critical data is also restored as best effort.

What happens if I spill something or otherwise accidentally damage the program laptop?
Laptops purchased through the Saint Michael's College Laptop Program are covered for accidental damages.*

If my program laptop crashes, will the Service Desk restore it back to use?
After repairing a program laptop, the laptop will be restored back to the original configuration. We will re-load the original software image that came with the laptop.

Can I buy the support package without buying a laptop through the program?
No. The Saint Michael's Student Laptop Program is a bundled value provided by C2, Dell, and Small Dog in partnership with Saint Michael's College.

Order now @ www.smcvt.edu/LaptopProgram

C2 | DELL | Small Dog Electronics

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